



CENTRAL BANK OF TRINIDAD & TOBAGO

Eric Williams Plaza, Independence Square, Port-of-Spain, Trinidad, Trinidad and Tobago
Postal Address: P.O. Box 1250
Telephone: (868) 625-4835; 4921; 5028; Fax: (868) 627-4696
E-Mail Address: info@central-bank.org.tt
Website: www.central-bank.org.tt

October 1, 2012

Circular Letter to All General Insurers

Ref: CB-OIFI-2230/2012

Motor Insurance – Subrogation Claims

The Central Bank of Trinidad and Tobago (Central Bank) wishes to remind all general insurance companies writing Motor Insurance business of their obligations regarding subrogation claims.

A claim against an insurer may be brought directly by a third party or alternatively by the insurer of that third party through subrogation of the third party's rights.

The Central Bank regards a subrogation claim as being no different from any other claim in respect of the rights of the claiming party and it is the duty of the insurer receiving the claim to deal fairly with the claiming party. Therefore, we wish to point out that the Claims Guideline issued by the Central Bank in September 2008 applies to subrogation claims in the same manner as any other claim.

The Central Bank advises all insurers to take note of the contents of this letter and institute steps to ensure that their claims departments are acting in accordance with the Claims Guideline and with the industry's standards of practice in respect of the settlement of claims.

Yours sincerely

Carl Hiralal
Inspector of Financial Institutions